JULIA GAINES

607-765-1717

julia.k.gaines@gmail.com

Peachtree Corners, GA

SUMMARY: Seeking an opportunity to use my excellent organizational and management skills from for-profit and non-profit employment, to coordinate, manage and increase productivity within your company.

PROFESSIONAL EXPERIENCE

TENDER HEARTS MINISTRY, Peachtree Corners, GA 2017 – **Executive Director**

- *Pastoral counselling
- *Christian one day journaling retreats for emotional freedom

ENCOMPASS WORLD PARTNERS, Doraville, GA 2014 - 2015 **Donor Administration Specialist**

- *Entering daily accounts receivable, processing over \$6M/7 months
- *Typing new donor information and changes to database in Raiser's Edge
- *Performing exemplary customer service
- *Executing daily, weekly, and monthly statistical reports, gueries, and spreadsheets

LEEWARD CONSTRUCTION, Honesdale, PA 2012 - 2013 Field Secretary

- *Entered daily logs, wrote Progress Meeting reports, created spreadsheets, fulfilled administrative duties
- *Represented Leeward at PA State Contracts Bid meeting and Montrose Area Chamber of Commerce

PATHSTONE, INC. Montrose, PA 2006 - 2011

Training and Employment Specialist - Senior Community Services Employment Program

- *Qualified over 30 participants for program, located non-profit training sites in three large counties
- *Created case notes in Citrix, quarterly reports and annual Recertifications
- *Coached participants in job search, career counseling, and job preparedness
- *Taught Financial Fitness for Seniors

HABITAT FOR HUMANITY OF SUSQUEHANNA COUNTY, Montrose, PA 2003 – 2006 Executive Director

- *Recruited and trained volunteers
- *Successfully solicited in-kind contributions from Weil McLean, Johns Manville, and Walmart
- *Promoted affiliate by speaking and presenting at churches and community organizations
- *Researched, located and secured property for \$1, site supervisor
- *Successfully wrote and obtained a \$10,000 grant from Proctor & Gamble
- *Created publicity including annual appeal, newsletters, and a video
- *Single handedly established first budget by analyzing previous four years financial activity
- *Supervised 1 part-time Title V worker and 15 Collegiate Challenge students

PREVIOUS PROFESSIONAL EXPERIENCE

Records Associates, San Francisco, CA - Project Administrator Qwest Communications, San Francisco, CA - Account Executive Irwin Memorial Blood Bank, San Francisco, CA - Donor Recruiter Girl Scout Council of Greater New York, NY - Field Advisor Salvation Army Facilities for Children, Honolulu, HI - Childcare Worker

EDUCATION

Penn State University - B.A., Psychology; University Park, PA
Broome Community College - Certificate in Web Design and Management GPA 3.95
Dale Carnegie - Human Relations and Effective Speaking Course; Sales Course
Certified Business Planner, H&R Block Certified Tax Professional; Leadership 2020 - Class of 2005
Oxford Seminars - Certified ESL teacher; Business Module - with honors